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> ROBERT M. JACKSON OF COUNSEL

PERRY W. WOOFTER LEGISLATIVE CONSULTANT

EUGENE MALISZEWSKYJ ENGINEERING CONSULTANT

ACCEPTED/FILED

Federal Communications Commission

Office of the Secretary

HAROLD MORDKOFSKY BENJAMIN H. DICKENS, JR. JOHN A. PRENDERGAST GERARD J. DUFFY RICHARD D. RUBINO MARY J. SISAK D. CARY MITCHELL

SALVATORE TAILLEFER

ARTHUR BLOOSTON 1914-1999

July 1, 2014

WRITER'S CONTACT INFORMATION sta@bloostonlaw.com 202-828-5562

REDACTED – FOR PUBLIC INSPECTION

VIA HAND DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, DC 20554

Form 481 – Carrier Annual Reporting Data Collection, 2014

WC Dockets No. 14-58, 10-90 and 11-42

Dear Ms. Dortch:

RE:

Pursuant to sections 54.313(i) and 54.422(c) of the Commission's Rules, 1 Northeast Florida Telephone Company (the "Company") hereby submits a copy of its "FCC Form 481 – Carrier Annual Reporting Data Collection Form," as filed with the Universal Service Administrative Company. A copy is also being submitted to the appropriate state regulatory commission and tribal government, as further required by sections 54.313(i) and 54.422(c).

Pursuant to the Protective Order adopted by the Commission in this proceeding,² the Company requests confidential treatment for the financial information included in its report, as required by §54.313(f)(2), on the grounds that it is commercially sensitive information that is not normally released to the public. The Company also requests confidential treatment for its Five

^{1 47} CFR §§54.313 and 54.422.

² In the Matter of Connect America Fund, et al., PROTECTIVE ORDER, WC Docket No. 10-90, et al., DA 12 No. of Copies rec'd 1857, released November 16, 2013. List ABCDE

Year Service Quality Plan pursuant to sections 0.457 and 0.459 of the Commission's Rules. A letter in support of the Company's request is attached hereto.

In accordance with the Protective Order and the Commission's rules, two redacted copies and one non-redacted copy have been submitted on paper via hand delivery to the Secretary's Office, two non-redacted copies have been submitted for hand delivery to Mr. Charles Tyler of the Telecommunications Access Policy Division, and a redacted copy has also been filed via the Electronic Comment Filing System.

If you have any questions, please do not hesitate to contact the undersigned.

Sincerely,

Salvatore Taillefer, Jr.

Counsel to Northeast Florida Telephone Company

CC:

Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau

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JI J 2014

Federal Communications Commission
Office of the Secretary

RE:

Form 481 - Carrier Annual Reporting Data Collection, 2014

WC Dockets No. 14-58, 10-90, and 11-42

Dear Ms. Dortch:

Pursuant to §0.457 and §0.459 of the Commission's rules, Northeast Florida Telephone Company ("the Company"), by its attorneys, hereby requests that certain materials and information be withheld from public inspection. Specifically, the Company requests confidential treatment of the Five Year Service Quality Improvement Plan (the "Plan" or "confidential information") attached to its Form 481 filing.

In support of its request for confidential treatment and pursuant to the requirements under § 0.459(b) of the Commission's rules, the Company states the following:

1. Identification of the specific information for which confidential treatment is sought.

The Company seeks confidential treatment of the Five Year Service Quality Improvement Plan, attachment 210335FL112 to the Form 481 filing accompanying this letter, which contains sensitive financial information about the Company as well as information about the Company's projected network improvements and upgrades for voice and broadband services during the period from 2015 through 2019.

2. Identification of the Commission proceeding in which the information was submitted or description of the circumstances giving rise to the submission.

The documents are being submitted as part of the annual Eligible Telecommunications Carrier Report (Form 481) mandated by section 54.313 of the Commission's rules.

Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged.

The data described is highly confidential and sensitive commercial and financial information which constitutes trade secrets or sensitive commercial and financial information that "would customarily be guarded from competitors," and is therefore exempted from mandatory disclosure under FOIA Exemption 4 and Section 0.457(d) of the Commission's rules.²

4. Explanation of the degree to which the information concerns a service that is subject to competition.

The Plan relates to voice and broadband services provided by the Company that are subject to competition from competitive local exchange carriers, cable television system operators, electric power utilities, fixed and mobile wireless service providers, and/or satellite carriers.

Explanation of how disclosure of the information could result in substantial competitive harm.

Disclosure of the confidential information is likely to result in substantial competitive harm to the Company because the confidential information could provide competitors with commercially sensitive insights related to the Company's operations, service offerings, and costs.

6. Identification of any measures taken by the submitting party to prevent unauthorized disclosure.

The Company does not make the Five Year Service Quality Improvement Plan or any of the information contained therein publically available in any way, and further limits internal access to key employees subject to strict non-disclosure obligations.

7. Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties.

The Company does not make the confidential information available to the public and it has not previously allowed disclosure of the confidential information to third parties that are not otherwise bound by confidentiality obligations.

¹ Id. § 0.457(d)(2). ² 5 U.S.C. § 552(b)(4): 47 C.F,R. § 0.457(d).

8. Justification of the period during which the submitting party asserts that the material should not be available for public disclosure.

The confidential information should be treated as confidential for an indefinite period, as the Company will always be subject to competition and the competitive harms associated with the disclosure of the confidential information.

In order to provide adequate protection from public disclosure, the Commission should strictly limit distribution of the confidential information within the Commission on a "need to know" basis and not allow any distribution outside of the Commission. In the event that any person or entity outside the Commission requests disclosure of the confidential information, the Company requests that it be so notified immediately so that it can oppose such request or take other action to safeguard its interests as it deems necessary.

Please direct any questions regarding this submission to the undersigned.

Respectfully submitted,

Salvatore Taillefer, Jr.

Counsel for

Northeast Florida Telephone Company

FCC For	m 481 - Carrier Annual Reporting Data Collection Form	- FOR FOBL	O		S/OMB Control No. 3060-0839	
<010>	Study Area Code	210335			A0000	
<015>	Study Area Name	NORTHEAST FLORIDA		*	ACCEPTED/F	LED
<020>	Program Year	2015			JUI 1 2014	
<030>	Contact Name: Person USAC should contact with questions about this data	Deborah Nobles		Fede	eral Communication	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9046880029 ext.			Office of the Secretary	iiiission
<039>	Contact Email Address: Email of the person identified in data line <030>	dnobles@townes.net				
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<600>	Functionality in Emergency Situations 210335f1610.pdf		(check to indicate certifical	ion)	v v	
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Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
	L. H. W. L. P.	。	July 2013

<010>	Study Area Code	210335
<015>	Study Area Name	NORTHEAST FLORIDA
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@townes.net

>	<a>>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
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<702> Single State-wide Residential Local Service Charge

174 CH CH 2005	ce Offerings Including Voice Rate Dáta lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210335
<015>	Study Area Name	NORTHEAST FLORIDA
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	dnobles@townes.net
<701>	Residential Local Service Charge Effective Date 1/1/2014	

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<010>	Study Area Code	210335
<015>	Study Area Name	NORTHEAST FLORIDA
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person Identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@townes.net

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			- See attac worksheet -	hed				

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FCC Form 481

OMB Control No. 3050-0986/OMB Control No. 3060-0819

210335

2015

NORTHEAST FLORIDA

Deborah Nobles

(800) Operating Companies

Study Area Code

Study Area Name

Contact Name - Person USAC should contact regarding this data

Program Year

Data Collection Form

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<030>

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<015>	Study Area Name	NORTHEAST FLORIDA		7	
<020>	Program Year	2015			
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles			
<035>	Contact Telephone Number - Number of person identified in data line <0				
<039>	Contact Email Address - Email Address of person identified in data line <0	30> dnobles@townes.net			
<910>	Tribal Land(s) on which ETC Serves				
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<920>	Tribal Government Engagement Obligation		Name of Attached Documer	nt	
	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes			120	
	m the status described on the attached document(s), on line 920,	Select			
	trates coordination with the Tribal government pursuant to (a)(9) includes:	(Yes,No, NA)			
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.				2
<922>	Feasibility and sustainability planning;			×	
<923>	Marketing services in a culturally sensitive manner;				
<924>	Compliance with Rights of way processes				
<925>	Compliance with Land Use permitting requirements	77777777			
<926>	Compliance with Facilities Siting rules				
<927>	Compliance with Environmental Review processes				
<928>	Compliance with Cultural Preservation review processes				
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Lifeline	rms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control No. 3060-0985, July 2013	OMB Control No. 30	060-0819
<010>	Study Area Code		210335			
<015>	Study Area Name		NORTHEAST FLORIDA			
<020>	Program Year		2015			
<030>	Contact Name - Person USAC should contact regarding this data		Deborah Nobles			
<035>	Contact Telephone Number - Number of person identified in data	line <030:				
<039>	Contact Email Address - Email Address of person identified in data					
			210335f11210.pdf			
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans					
				Name of Attached Document		
<1220>	Link to Public Website	нттр		-	(16)	
or the we	neck these boxes below to confirm that the attached document(s), on line bsite listed, on line 1220, contains the required information pursuant to a)(2) annual reporting for ETCs receiving low-income support, carriers muleport:	- 25	× ×			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V				
<1222>	Details on the number of minutes provided as part of the plan,	V				
<1223>	Additional charges for toll calls, and rates for each such plan.	V				

ta Coll	ection Form	A-No.	OMB Control No.	3050-0986/0M8 Compol No. 3060-08
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010>	Study Area Code	210335		
015>	Study Area Name Program Year	NORTHEAST FLORIDA		
030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles	111111111111111111111111111111111111111	
:035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext.		
039>	Contact Ernail Address - Email Address of person identified in data line <030>	dnobles@townes.net	on the same of the same of	
HECK t	he boxes below to note compilance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that the	nt to 47 CFR § \$4.202(a)) and, for privately held carriers, ensuring co e information reported on this form and in the documents attached		nancial reporting requirements set forth
3010)	Progress Report on 5 Year Plan			
	Milestone Certification (47 CFR § 54.313(f)(1)(I))	Non- of Association Comment Hallow Resource during		1
		Name of Attached Document Listing Required Informati	ion	
	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and add providing access to broadband service in the preceding calendar year,			
3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))			
3013)	Is your company a Privately Held RDR Carrier (47 CFR § 54.313(f)(2))	Name of Attached Document Listing Required Information (Yes/No.)	00	
	If yes, does your company file the RUS annual report	(Yes/No)	\odot	
lease	check these boxes to confirm that the attached document(s), on line 301	7, contains the required information pursuant to § 54.313(f)(2)	compliance require	es:
3015)	Electronic copy of their annual RUS reports (Operating Report for			
	Telecommunications Borrowers)	22		
3010)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows		3
3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation			
		Name of Attached Document Listing Required Information		J
3018)	If the response is no on line 3014, is your company audited?	[Yes/No)	$\mathbf{O}(\mathbf{O})$	
Taymend, I	If the response is yes on line 3018, please check the boxes below to	estatur. S		
	confirm your submission, on line 3025 pursuant to § 54.313(f)(2), contains			
3019)	Either a copy of their audited financial statement; or (2) a financial report in a fi	ormat comparable to RUS Operating Report for Telecommunications		
3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows	V	
3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.		
5.30 TK	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	to en represente de e escela como a filozofo de el construcción de protecto de la como de la como de la como d		
3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications			
3023)	Borrowers, Underlying information subjected to a review by an independent certified	Sec		
	public accountant			
3024)	Underlying information subjected to an officer certification.			
3025)	Document(s) for Balance Sheet, Income Statement and Statement of C	210335f13026.pdf		
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Y 50400 85000	tion - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 3050-0986/0 VB Control No. 3050-0819 July 2013
<010>	Study Area Code	210335
<015>	Study Area Name	NORTHEAST FLORIDA
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
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<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@townes.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsi recipients; and, to the best of my knowledge, the information re	bilities include ensuring the accuracy of the annual reporting requirements for universal service support ported on this form and in any attachments is accurate.
Name of Reporting Carrier: NORTHEAST FLORIDA	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/26/2014
Printed name of Authorized Officer: Deborah Nobles	
Title or position of Authorized Officer: Vice President of Re	gulatory Affairs
Telephone number of Authorized Officer: 9046880029 ext.	
Study Area Code of Reporting Carrier: 210335	Filing Due Date for this form: 07/01/2014

Attachments

Response to Line 112 Northeast Florida Telephone Company Study Area 210335

Initial Five-year Service Quality Improvement Plan – 47 C.F.R. §54.202(a)

Northeast Florida Telephone Company ("NEFCOM") submits its initial five-year build-out Service Quality Improvement Plan pursuant to C.F.R. §54.202(a)(1)(ii) that specifies the proposed improvements or upgrades to NEFCOM's network throughout its service area. In addition, NEFCOM is providing information that includes an estimate of the population that will be served as a result of these improvements.

The receipt of USF support, combined with other funding sources will allow NEFCOM to continue to meet its broadband obligations within its service area, complete service requests within a reasonable amount of time, and provide reliable, state-of-the-art, high-quality voice and broadband service, to its 6,138 rural customers in 3 wire center. The projects listed within this plan will be used to improve or upgrade the network over the next five years.

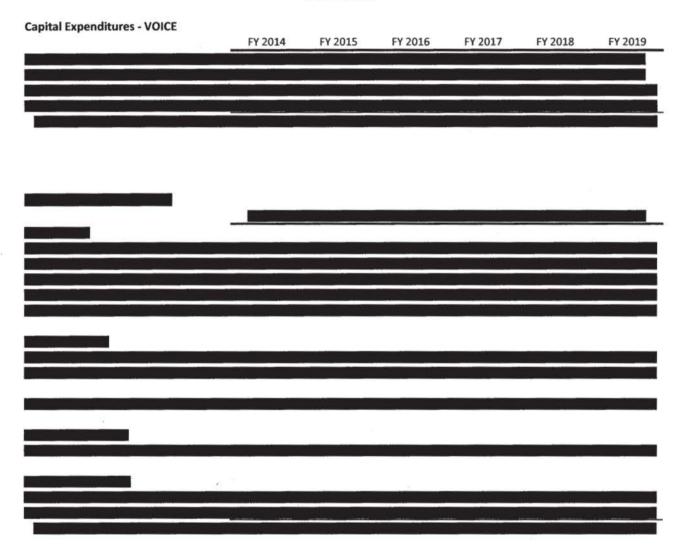
Data Request for FCC Annual Reporting Requirement § 54.313 (a) (1) - Five-Year Service Quality Improvement Plan July 1, 2014

Northeast Florida Telephone Company

SAC: 210335

Wire Center CLLI: MCLNFLXADS1

MCLNFLXA00W SNSNFLXADS1



Data Request for FCC Annual Reporting Requirement § 54.313 (a) (1) - Five-Year Service Quality Improvement Plan July 1, 2014

Northeast Florida Telephone Company

SAC: 210335

Wire Center CLLI: MCLNFLXADS1

MCLNFLXA00W SNSNFLXADS1



Data Request for FCC Annual Reporting Requirement § 54.313 (a) (1) - Five-Year Service Quality Improvement Plan July 1, 2014 Northeast Florida Telephone Company

SAC: 210335
Wire Center: MCLNFLXAD51
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Carrier Name:

Northeast Florida Telephone Company

Carrier SPIN:

143001439

Carrier SAC:

210335

Operating State:

Florida

Line 510:

Service Quality Standards and Consumer Protection Rules Compliance

Northeast Florida Telephone Company ("NEFCOM" or "the Company") established a Quality of Service Policy ("Policy") that incorporates the service objectives previously included in the Florida Public Utility Commission's rules. The Policy guarantees NEFCOM will meet all service standards or provide a \$25.00 service standard credit to any customer if it is determined that NEFCOM failed to meet the service standard goals.

NEFCOM complies with the following federal consumer protection rules and regulations:

FCC 47 C.F.R. §§64.2001-64.2011 – Customer Proprietary Network Information ("CPNI")
FTC 16 C.F.R. §681.2 – Identity Theft Red Flags and Address Discrepancies Under the Fair and
Accurate Credit Transactions Act of 2003

All customer protection and disclosures established by the Fair Credit Reporting Act (15 U.S.C. §§1681, et seq.) and the Truth in Lending Act (15 U.S.C. §§1601, et seq.)

The Company has a CPNI Policy Manual detailing and enforcing the requirements of the federal CPNI rules. Each year, the CPNI Compliance Officer (1) communicates with the Company's attorneys and/or consultants regarding CPNI responsibilities, requirements and restrictions; (2) supervises the training of Company employees and agents who use or have access to CPNI; (3) supervises the use, disclosure, distribution or access to the Company's CPNI by independent contractors and joint venture partners; (4) maintains records regarding the use of CPNI in marketing campaigns; and (5) receives, reviews and resolves questions or issues regarding use, disclosure, distribution or provision of access to CPNI. The CPNI Compliance Officer certifies compliance annually with the FCC by March 1.

The Company has an Identity Theft Prevention Program ("the Program") that was approved by the Board of Directors in September 2008. The Board appointed Red Flag Coordinator is responsible for updating the Program as necessary; the day-today supervision of the Program; training Company employees regarding their responsibilities with respect to the Program; and responding to employee questions and concerns regarding identity theft or the Program. The Red Flag Coordinator is required to annually prepare an Identity Theft Prevention Program Compliance Report for the Board's approval by October 1. The Identity Theft Prevention Program Compliance Report evaluates the effectiveness of the Program; the nature and extent of the Company's service provider arrangements and their impact on the effectiveness of the Program; reports any significant incidents involving identity theft and the Company's response to such incidents; and provides recommendations to the Board for periodic reviews of the Program and the adoption of material changes and other revisions, modifications and updates to the Program.

Carrier Name:

Northeast Florida Telephone Company

Carrier SPIN:

143001439

Carrier SAC:
Operating State:

210335 Florida

Line 610:

Functionality in Emergency Situations

Northeast Florida Telephone Company ("NEFCOM" or "the Company") has an Emergency Operations Plan ("EOP" or "the Plan") that addresses the requirements for continuity of service and systematic restoration of service after loss of service due to an emergency. The EOP is administered and maintained by a member of senior management of the parent company, Townes Telecommunications, Inc., and is reviewed annually to ensure that each applicable section is accurate and any changes or updates to the Plan are made on a timely basis.

An Emergency Director has been authorized to implement the provisions of the EOP. The Emergency Director conducts training with employees and is responsible for ensuring that all new employees are provided a 30 minute overview of the Plan as part of their orientation. Specific supervisory personnel receive additional intense instructions regarding special areas of the Plan

The Plan established an Emergency Committee made up of senior management and key company personnel, who upon notification by the Emergency Director that a potential emergency exists, convene to declare an emergency, notify affected parties and assume control of restoration of service efforts.

An emergency control center is established at the Company's business office, which is equipped with a back-up power generator and a wireless telephone set. Depending upon the severity and type of emergency and the safety of the emergency location, a control center may be established at the site of the event.

In case of power outages, batteries in the central office will last on average from 4-8 hours depending on how many lines (AMP load) are served at that particular location. The stand-by generator has 24 hour diesel capacity and small generators are available to be put on smaller concentrators if power is lost. The small generators have to be refueled every few hours.

The second second second	co Offerings Including Voice Rave Data	FCC Form 481
Data Col	lection Form	UMB Control No. 3050 0986/OMB Control No. 3050-0819 July 2013
<010>	Study Area Code	210335
<015>	Study Area Name	NORTHEAST FLORIDA
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@towneg.net
<701>	Residential Local Service Charge Effective Date 1/1/2014	
<702>	Single State-wide Residential Local Service Charge	
<703>		

<01>	<a2></a2>	<03>	 **b1>*	 b2>	<0232	<64>	**************************************	100 (69 4)
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
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<015>	Study Area Name	NORTHEAST FLORIDA
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	9046880029 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@townes.net

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service -	<d3> Broadband Service -Upload Speed (Mbps)</d3>	Usage Allowance	Usage Allowance Action Taken When Limit Reached (select)
FL	ALL	44.95	0.0	44.95	6.0	1.0	0.0	Other, No limit on usage allowan
FL	ALL	69.95	0.0	69.95	15.0	3.0	0.0	Other, No limit on usage allowan
FL	ALL .	99.95	0.0	99.95	50.0	25.0	0.0	Other, No limit on usage allowan
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<015>	Study Area Name		MORTHEAST FLORIDA
<020>	Program Year		2015
<030>	Contact Name - Person L	JSAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	9046880029 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	dnobles@townes.net
		F	
<810>	Reporting Carrier	Northeast Florida Telephone Company	i i
<811>	Holding Company	Townes Tele-Communications, Inc.	
<812>	Operating Company	N/A	

Affiliates	SAC	Doing Business As Company or Brand Designation
ETCs:		
Choctaw Telephone Company	421893	N/A
Electra Telephone Company	442069	N/A
Haxtun Telephone Company	462190	N/A
MoKan Dial, Inc Kansas	411807	N/A
MoKan Dial, Inc Missouri	421807	N/A
Northeast Florida Telephone Company	210335	NEFCOM
Pymatunng Independent Telephone Company	170200	N/A
Tatum Telephone Company	442150	N/A
Walnut Hill Telephone Company	401729	N/A
Broadband Internet Access Providers:		
MoKan Communications, Inc.		N/A
NEFCOM Long Distance, Inc.		NEFCOM Communications, Inc.
PT Communications		N/A
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Response to Line 1010 Northeast Florida Telephone Company Study Area No. 210335

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Northeast Florida Telephone Company ("NEFCOM") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. NEFCOM's current total local end-user rate¹ of \$14.00 (Florida has no mandated state fees) is not above the standard deviation as specified in the USF/ICC Transformation Order. ²

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

Carrier Name:

Northeast Florida Telephone Company

Carrier SPIN:

143001439

Carrier SAC: Operating State: 210335 Florida

Line 1210:

Terms and Conditions for Lifeline Program Customers

Northeast Florida Telephone Company ("NEFCOM" or "the Company") complies with the FCC CFR 47 §§54.4, Universal Service Support for Low-Income Customers and the Florida Public Service Commission's rule 25-4.0665 relating to Lifeline Service. The Company has developed a Lifeline Program Policy & Procedures Manual, which incorporates both the federal and state Low-Income Program requirements. Lifeline is a non-transferable retail service offering for which qualifying low-income consumers receive a \$9.25 federal discount and a \$3.50 company discount on flat rated basic local telephone service, whether it is purchased on a stand-alone basis or as part of a bundled service that includes voice and data services and optional calling features. Lifeline customers are charged a separate charge for toll calls, but are provided Toll Blocking free of charge if they elect to subscribe to the service. The Lifeline supported services are as shown below:

	NEFCOM	
Residence Access Line	14.00	
Federal SLC	6.50	
Total Monthly Rate	20.50	
Lifeline Discounts to Total Monthly Rate:		
Federal Flat Rate Lifeline Support	(9.25)	FCC 497: Lifeline Worksheet
Company Lifeline Support	(3.50)	12.0
Total Lifeline Service Monthly Rate	(12.75)	
	1	

Additional Services:

Toll Blocking is free to Lifeline customers who subscribe to this service.

The company is required to include the Lifeline Service Program in their Local Exchange Tariff. The rates for basic local residential service are also contained in the Local Exchange Tariff and the rates for the federal SLC are included in the NECA Tariff No. 5. Changes to any of these rates must be approved by the appropriate regulatory agency.

3005b IncomeStatement				
Current Value For Total Fixed Charge	s (26)	Error Status		
Prior Year	1	Value is valid.		
This Year	1	Value is valid.		

	Number of fields with in	valid data	
3005a BalanceSheet		0	
3005b IncomeStatement		0	
3005c Cashflow		0	

Mandatory fields that are blank				
Worksheet	Input Item	Line Item	Error Status	
3005a BalanceSheet	Study Area Code	<010>	OK	
3005a BalanceSheet	Study Area Name	<015>	OK	
3005a BalanceSheet	Program Year	<020>	OK	
3005a BalanceSheet	Contact Name - Person USAC should contact regarding this data	<030>	ОК	
3005a BalanceSheet	Contact Telephone Number - Number of person identified in data line <030>	<035>	ОК	
3005a BalanceSheet	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	ок	
3005c Cashflow	Explanation for cell C20	5	ok	
3005c Cashflow	Explanation for cell C39	22	OK	
300Sc Cashflow	Explanation for cell C45	27	OK	

	Totals that ca	n not be zero		
Worksheet	Input Item	Line Item	Error Status	
3005a BalanceSheet	Total Assets	24	OK	
3005a BalanceSheet	Total Liabilities and Equity	59	OK	
3005b IncomeStatement	Input items for prior year		ок	
3005b IncomeStatement	Input items for current year		OK	

Salance Sheet - Data Collection Form OMB Control No. 3060-0986 July 2013 July 2013 Collop Study Area Code Collop Study Area Name Collop Program Year Collop Study Area Name Collop	3005a) Operating Report for Privately-Held Rate of Return Carriers			FCC For	m 481			
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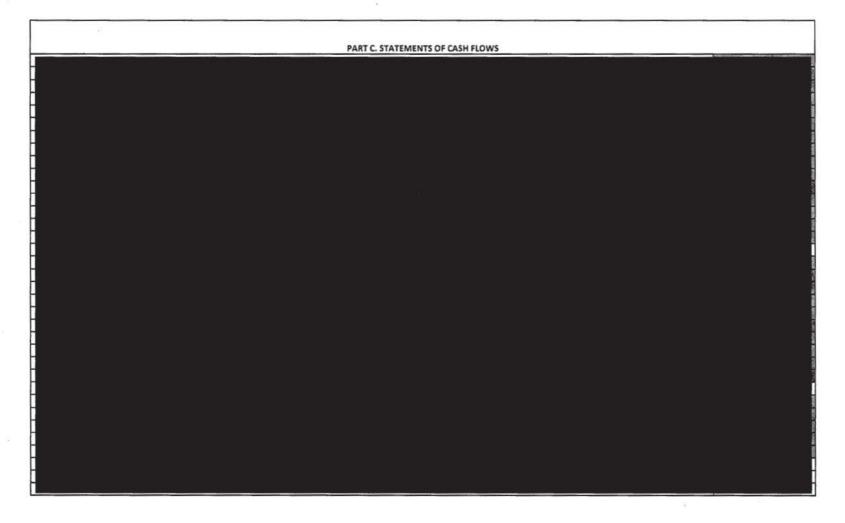
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(3005b) Operating Report for Privately-Held Rate of Return Carriers FCC Form 481 Balance Sheet - Data Collection Form OMB Control No. 3060-0986 Page 2 of 3 July 2013 <010> Study Area Code <010> 210335 <015> Study Area Name <015> Northeast Florida Telephone Company <020> Program Year <020> <030> Contact Name - Person USAC should contact regarding this data <030> Deborah Nobles <035> Contact Telephone Number - Number of person identified in data line <030> <035> 904-688-0029 <039> Contact Telephone Email Address - Email Address of person identified in data line <030> <039> dnobles@townes.net

PART B. STATEMENTS OF INCOME AND RETAINED EARINGS OR MARGINS					
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(3005c) Operating Report for Privately-Held Rate of Return Carriers
Balance Sheet - Data Collection Form
Page 3 of 3

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<015> Study Area Name
<020> Program Year
<030> Contact Name - Person USAC should contact regarding this data
<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>



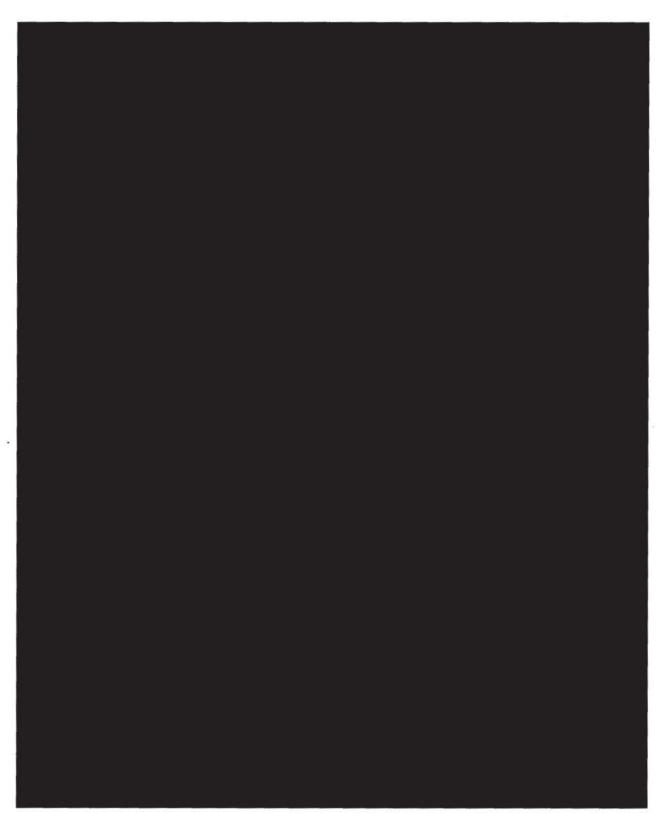
CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE BIGGS IN DOCKET NO 10-51, WT DOCKET NO 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

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